



Welcome to the Tasmanian e-update – October 2019

Open public meetings

Our open meetings are designed to provide a space where patients, carers and community members can come together and talk about how they would like to see the health system improved. A light meal and quality conversation is provided in an informal meeting environment. If you are a member of the public who wants to share your health experience and ideas for change we would love to have you join us. Please rsvp with your dietary requirements to Kate at zephyr.cruisin@yahoo.com.au.

Upcoming meetings are:

BURNIE

Tuesday 5 November, 2pm to 4pm
Café Europa, 23 Cattley St, Burnie

LAUNCESTON

Wednesday 13 November, 12pm to 2pm
Launceston Library, 71 Civic Square

HOBART

Wednesday 11 December, 12pm to 2pm
Venue tbc.

Consumers representatives needed

If you use Tasmania's **public dental services** and would like to contribute to its improvement there are three spaces available for health consumer representatives on an inaugural Community Advisory Group. If you are interested but unable to participate in regular meetings there are other ways you can contribute. Please contact Kate at zephyr.cruisin@yahoo.com.au for further information.

Health Literacy Forum

Launceston

Tuesday 29 October 2019

9:30am to 4pm

Tailrace Centre, 1 Waterfront Drive, Riverside
Register [here](#) - its free to attend

If you require assistance with transport or have other questions, please email Melita at melita.kemp@health.tas.gov.au.

The Forum will feature:

- The launch of Tasmania's Health Literacy Action Plan 2019-2024
- Guest Speaker Professor Don Nutbeam talking about the NSW Health Literacy Hub.
- Presentations on:
 - Health Literacy for kids
 - Becoming a Health Literate Organisation
 - Wellness Framework
 - Person Experience Measures
- Workshops on
 - Plain Language by 26TEN
 - Engaging Consumers by Health Consumers Tasmania
 - Making short videos
 - Cross cultural communication

Volunteers wanted for the Health Literacy Forum

We are looking for volunteers to assist with the Health Literacy Forum and attend on the day. To volunteer please contact Kate at zephyr.cruisin@yahoo.com.au.

Accessible Services Forum

Hobart - waiting list only (sold out)

Wednesday 30 October 2019

8:45am to 1:30pm

Blundstone Arena

15 Derwent Street, Bellerive

Register [here](#)

Devonport

Wednesday 6 November 2019

8:45am to 1:30pm

Paranable convention centre, Aberdeen Room

145 Rooke Street, Devonport

Register [here](#)

Launceston

Thursday 14 November 2019

8:45am – 1:30pm

Tailrace centre

1 Waterside Drive, Riverside

Register [here](#)

Many find our health services difficult to access or find it not welcoming. If you would like to be part of the solution and have your say we would encourage you to join this half day forum.

We will:

- hear from consumers;
- showcase innovative practice/solutions;
- hear reflections from sector leaders, including TasCOSS;
- reflect on our practice and change opportunities.

Following the Forums TASCOS will be offering a 1.5 hr free interactive workshops on using the HeLLOTas! Toolkit. If you would like to attend this workshop, register [here](#).

Palliative Care State Conference

2 x free tickets available for health consumers – contact zephyr.cruisin@yahoo.com.au

Palliative Care Tasmania is hosting the 2019 Tasmanian Palliative Care Conference on 14-15 November at Wrest Point Convention Centre in Hobart.

This event will bring together leaders in palliative care from across the State and nationally, for a two-day discussion on the future of the sector and how to provide the best possible services for all Tasmanians with a life-limiting illness.

For more information or to register, please go to www.taspallcareconference.com.au or see <https://vimeo.com/354462462>.

The Australia Charter of Healthcare – consultation session

4 x travel and accommodation scholarships available for health consumers

Hobart

28 November, 12pm to 2pm

Heart Foundation meeting room

Level 1/89 Brisbane St, Hobart

Light lunch provided

RSVP to zephyr.cruisin@yahoo.com.au

The Australian Commission on Safety and Quality in Health Care has released its latest version of the 'Australian Charter of Healthcare Rights' and would like to consult with the community on it. A copy of the charter is available at www.safetyandquality.gov.au/australian-charter-healthcare-rights.

Our staff



Bruce Levett
Tasmanian Executive Officer
Email: b.levett@chf.org.au
Phone: 0418 503 126



Kate Griggs
Policy Officer
Email: zephyr.cruisin@yahoo.com.au
Phone: 0400 401 691