

# Strategic Plan 2020-22

## Our Vision

Health Consumers Tasmania will empower the Tasmanian community to have meaningful input into their health system to ensure it meets their needs.

## Our Principles

How we work

Is led by Consumers

Provides an independent voice

Lived experience is valued, safe and treated with respect

Works in partnership

Develops a strong evidence and informed base

Strategic, systems focused and state-wide

## What we do

What outcomes are we working towards:

Function	Strategies	YEAR 1	YEAR 2	YEAR 3
 Capacity Building	- Train and mentor community advocates	- 30 consumers trained	- 30 additional consumers trained - 3 community leaders trained	- 30 additional consumers trained - 3 additional community leaders trained
	- Improve health staff's ability to engage with the community	- 30 health staff trained	- 30 additional health staff trained - Influence the culture of consumer engagement across the health system	- 30 additional health staff trained - Influence the culture of consumer engagement across the health system
 Partnerships	- Build community relationships	- Annual stakeholder forum - Establish regional networks	- Annual stakeholder forum - Expand local networks	- Annual stakeholder forum - Operate local networks
	- Build stakeholder partnerships	- Develop partnerships across education, health research, Government and the community sector	- Continue to build and strengthen strategic partnerships	- Continue to build and strengthen strategic partnerships
 Co-design	- Integrate community views into the decision making and operations of the Tasmanian health system	- Health Consumers Tasmania involved in 10 key decision making forums	- Health Consumers Tasmania involved in 10 key decision making forums	- Health Consumers Tasmania involved in 10 key decision making forums
		- Community input into 20 projects across Tasmania per year	- Community input into 20 additional projects across Tasmania per year	- Community input into 20 additional projects across Tasmania per year
 Advocacy	- Build community driven policy positions that are communicated to State and National bodies	- Establish state-wide policy reference group - Undertake community consultations and research	- Ongoing community research and consultation - Established community driven policy positions on key issues impacting the community	- Ongoing community research and consultations - Established community driven policy positions on key issues impacting the community
		- Communications, promotion and engagement	- Build awareness across stakeholders and public on community issues and the work of HCT	- Continue to build awareness across stakeholders and public on community issues and the work of HCT