## **Strategic Plan 2020-22**



A. Our Vision

Health Consumers Tasmania will empower the Tasmanian community to have meaningful input into their health system to ensure it meets their needs.

## B. How we work

Is led by Consumers Provides an Independent voice Lived
experience is
valued, safe and
treated with
respect

Works in partnership

Develops a strong evidence and informed base

Strategic, systems focused and state-wide

## C. What we do

## What outcomes are we working towards

 Function	Strategies	Year 1	Year 2	Year 3
Capacity Building	<ul> <li>Train and mentor community advocates</li> </ul>	30 consumers trained	<ul> <li>30 additional consumers trained</li> <li>3 community leaders trained</li> </ul>	<ul><li> 30 additional consumers trained</li><li> 3 additional community leaders trained</li></ul>
	<ul> <li>Improve health staff's ability to engage with the community</li> </ul>	30 health staff trained	<ul> <li>30 additional health staff trained</li> <li>Influence the culture of consumer engagement across the health system</li> </ul>	<ul> <li>30 additional health staff trained</li> <li>Influence the culture of consumer engagement across the health system</li> </ul>

C. What we do			What outcomes are we working towards		
_	Function	Strategies	Year 1	Year 2	Year 3
	Partnerships	<ul> <li>Build community relationships</li> </ul>	<ul><li>Annual stakeholder forum</li><li>Establish regional networks</li></ul>	Annual stakeholder forum Expand local networks	<ul><li>Annual stakeholder forum</li><li>Operate local networks</li></ul>
		Build stakeholder partnerships	<ul> <li>Develop partnerships across education, health research,</li> <li>Government and the community sector</li> </ul>	Continue to build and strengthen strategic partnerships	<ul> <li>Continue to build and strengthen strategic partnerships</li> </ul>
	Codesign	<ul> <li>Integrate community views into the decision making and operations of the Tasmanian health system</li> </ul>	<ul> <li>Health Consumers Tasmania •     involved in 10 key decision     making forums</li> </ul>	Health Consumers Tasmania involved in 10 key decision making forums	<ul> <li>Health Consumers Tasmania involved in 10 key decision making forums</li> </ul>
			<ul> <li>Community input into 20 • projects across Tasmania per year</li> </ul>	Community input into 20 additional projects across Tasmania per year	<ul> <li>Community input into 20 additional projects across Tasmania per year</li> </ul>
	Advocacy	<ul> <li>Build community driven policy positions that are communicated to State and National bodies</li> </ul>	<ul> <li>Establish state-wide policy reference group</li> <li>Undertake community consultations and research</li> </ul>	<ul> <li>Ongoing community research and consultation</li> <li>Established community driven policy positions on key issues impacting the community</li> </ul>	<ul> <li>Ongoing community research and consultations</li> <li>Established community driven policy positions on key issues impacting the community</li> </ul>
		<ul> <li>Communications, promotion and engagement</li> </ul>	Build awareness across stakeholders and public on community issues and the work of HCT	<ul> <li>Continue to build awareness across stakeholders and public on community issues and the work of HCT</li> </ul>	<ul> <li>Continue to build awareness across stakeholders and public on community issues and the work of HCT</li> </ul>