
Position Description

Title:	Community Engagement Worker – Tasman Municipality
Level:	Social and Community Services – Level 4
Status:	Part time (12 hours/week) flexible * – Duration: mid August, 2022 – mid August, 2023
Reporting:	Tasman Voice for Health and The Right Place Steering Committee

Health Consumer Tasmania

Health Consumers Tasmania is a small, not-for-profit community-based organisation that was established in 2019. We report to an independent board and are funded by the Tasmanian Department of Health and Primary Health Tasmania. We have over 800 Tasmanians who either closely work with us or follow us on-line – whom we affectionately refer to as our ‘community of interest’.

The aim of Health Consumers Tasmania is to empower the Tasmanian community to have meaningful input into their health system to ensure it meets their needs.

Background

Health Consumers Tasmania is currently facilitating a community advisory committee (Tasman Voice for Health) in the Tasman Municipality, which is working in collaboration with health service providers to advocate and create solutions for health service gaps in the region. Tasman Voice for Health identified the need for a worker to increase cross-communication between service providers and increase knowledge of existing and emerging health and community services in the area.

The Right Place is an existing initiative in Tasmania which aims to empower the community to improve their health literacy and awareness of services, through maintaining a directory of services and creating a network of local businesses and service providers who can link community members up with these services and groups. The initiative is flexible and can be adapted to the needs of the community. Its two main components are a directory of health and community services and a network of key local businesses and service providers who join up to the initiative and receive some basic training on how to connect community members with services.

Social prescribing is a way to link people with long-term health conditions to psychosocial services, with the aim of improving their social wellbeing. It shares the same values as the broader person-centred care approach that now underpins the health and social care sectors. It involves a health

professional (often a GP) recommending a social activity to a person. This referral is often facilitated by a third party in the social and community care sector.

Role

Community Engagement Worker

This position requires a suite of skills, knowledge and experience to work with a range of stakeholders to develop strong relationships, develop a deep understanding of community needs and foster collaboration between a variety of people and organisations. The position will require the ability to stimulate and inspire others to invest time and mobilise resources for a collective goal, which is to promote good health in the community by maximising the use of existing services. The role also involves advocating for and creating methods to sustain health promoting environments and cultures in their community.

The Community Engagement Worker will work independently under the supervision of the Tasman Voice for Health Group and will report to the Right Place Steering Committee (a subset of the group).

The position will be located in the Tasman Peninsula and is based primarily in Nubeena (TBC).

Specific duties include

1. Work with the Right Place Steering Committee to develop and implement ways to increase information access about local health and community services as well as increase information sharing and networking between health providers.
2. Customise community and local industry engagement processes for the region and surrounding areas by:
 - engaging with and building on existing community engagement structures in place and establishing formal community engagement structures where they don't exist
 - ensuring vulnerable and hard to reach communities are engaged
 - working with the Tasman Voice for Health group to create community discourse around health
3. Implement The Right Place:
 - Create and maintain an accessible database of local community, health and wellbeing services
 - Based on community need, design a system to keep the database current, relevant and accessible.

- Work with the community and Tasman Voice for Health to coordinate a community health needs analysis and identify gaps in service delivery, and other local factors impacting health and wellbeing
 - Participate in the Right Place “Train the Trainer” session and engage with and train local businesses and service providers to become participant in the Right Place Network
 - In conjunction with the Steering Committee, formulate and implement an evaluation/ impact assessment of the project
 - Contribute to building a business case in conjunction with the Tasman Voice for Health to maintain the position after the trial period and embed it within a local service
4. Work with clinicians, community services and Tasman Voice for Health the trialling of a social prescribing on the Tasman Peninsula.

Selection Criteria

1. Experience in working in partnership with local communities, vulnerable communities, and local health providers to identify and resolve issues.
2. Knowledge of and experience in developing and implementing community engagement strategies.
3. Excellent interpersonal skills – including demonstrated ability to work successfully with a range of stakeholders in various settings and contexts and engage with isolated and vulnerable communities.
4. Good written, verbal, and digital communication skills.
5. Capacity to work independently and create a workplan, as well as contribute to the work of the team.
6. Demonstrated experience in designing, adapting, and undertaking a project.
7. Ability to develop and work to a budget and write grant applications.

Desirable qualifications:

1. Qualification in community services, community development or a related field, or equivalent relevant experience. A qualification in public health or health promotion practice or equivalent relevant experience would also be desirable.

Application Process

The application process includes the submission of:

- Cover letter
- A copy of your CV or resume (with contact details of two work referees)
- and a one page (maximum) written response detailing how your skills, abilities and experience meet the job requirements.



Application deadline:

- Applications will be received by **COB Monday 25th July 2022**.
- Email: admin@healthconsumerstas.org.au

Need more information?

Please contact Tim Brownlow if you require more information on the position:

- timbrownlow3@gmail.com

*The role is a pilot project funded for a short-term basis with an initial 1 year contract. Depending on budget this will be extended. There is some flexibility in the number of weekly working hours within the total budget, with the possibility of working more hours early on in the project and less towards the end of the year. This can be negotiated.