

Position Description

Title: Community Engagement Worker – Scottsdale
Level: Social and Community Services – Level 5
Status: Full-time or 0.8 FTE
Duration: Contract ends November 30, 2023, possibility of extension subject to funding
Reporting: Manager Health and Wellbeing Networks

Health Consumers Tasmania

Health Consumers Tasmania is a small, not-for-profit community-based organisation that was established in 2019. We report to an independent board and are funded by the Tasmanian Department of Health and Primary Health Tasmania. We have over 800 Tasmanians who either closely work with us or follow us on-line – whom we affectionately refer to as our ‘community of interest’.

The aim of Health Consumers Tasmania is to empower the Tasmanian community to have meaningful input into their health system to ensure it meets their needs.

Community Health and Wellbeing Networks project

Background

Health Consumers Tasmania is currently funded to roll out the State Government’s election commitment to pilot three Health and Wellbeing Networks (HWN) in three locations - Ulverstone, the Huon and Scottsdale.

The project aims to empower the community to improve their health literacy and awareness and coordinate place based preventative health initiatives. Each Community Health and Wellbeing Network will determine the shape and focus of their network to build the capacity of regional communities to identify and respond to local health care needs.

Role

The Community Engagement Worker

This position requires a suite of skills, knowledge and experience to work with a range of stakeholders to develop a clear and inspirational vision and agenda for change in their community. The position will require the ability to stimulate and foster innovative thinking in service design processes, inspire others to invest time and mobilise resources for a collective goal, and capacity build community processes and structures to advocate for and sustain health promoting environments in their community.

The Community Engagement Workers will work independently and as members of the Community Health and Wellbeing Networks (HWN) Team under the supervision of the Health and Wellbeing Networks (HWN) Manager.

This position will be based in Scottsdale.

Specific duties include:

Participate in the monitoring and evaluation processes of the program.

Engage with the HWN to customise community and local industry engagement processes for the region and surrounding areas by:

- engaging with and building on existing community engagement structures in place and establishing formal community engagement structures where they don't exist
- ensuring vulnerable and hard to reach communities are engaged
- engaging in collegial processes with the Community Health and Wellbeing Networks Team and the HWN Manager to support the project's success (community of practice)

Working with the HWN involves:

- Facilitating a community led discussion on what health and wellbeing means for their communities
- Working with the community to coordinate a community health needs analysis and identifying gaps in service delivery, and other local factors impacting health and wellbeing
- Contributing to co-design of community led solutions that will improve their health and wellbeing in conjunction with local industry providers
- Contributing to implementing an action plan in conjunction with the community, local health providers and the Department and a strategy to purchase solutions (within the HWN budget or through partnership arrangements)

Selection Criteria

1. Qualification in community services, community development or a related field, or equivalent relevant experience. A qualification in public health or health promotion practice or equivalent relevant experience would be desirable.
2. Experience in working in partnership with local communities, vulnerable communities, and local health providers to identify and resolve issues.
3. Knowledge of and experience in developing and implementing community engagement strategies.
4. Excellent interpersonal skills – including demonstrated ability to work successfully with a range of stakeholders in various settings and contexts, and engage with isolated and vulnerable communities.
5. Capacity to work independently as well as contribute to the work of the team.
6. Demonstrated understanding of consumer health issues and an understanding of the Australian health care system and its health policy challenges from a consumer perspective.

Application Process

The application process includes the submission of:

- Cover letter
- A copy of your CV or resume (with contact details of two work referees)
- A written response addressing the selection criteria

Application deadline:

- Applications will be received by COB Friday 16 June, 2023.
- Email: admin@healthconsumerstas.org.au

Need more information?

Please contact Heather Cuthbertson if you require more information on the position:

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- M: 0436 609 114